



EMILIANO BRIGUGLIO

I am a trilingual, resourceful and well organized with positive achievements in Management, Tutoring, Customer service. My strengths are planning and execution consistence, problem solving attitude, effective communication, analytical skills. I would preferably be part of a PM based marketing project.

DETAILS

Ul. Slusarska 8/64 Krakow
Citizenship: Italian
Mobile: +48 510 414 345
emiliano@pubblistraf.it

LANGUAGES

Italian: **Native speaker**
English: **Proficient**
Polish: **Proficient**

SKILLS

Office: Microsoft Word 16.0 - Excel 16.0
PM: Microsoft Project, Scrumworks
Graphic: Adobe Photoshop Cs6 / Illustrator Cs6 / Indesign CC
Coding: Html 5 / CSS 3 / Python 3.6.4

COURSES

Agile dojo

Symphony Solution
Krakow 7/11/2017

Scrum class

Symphony Solution
Krakow 7/11/2017

Business english (C1)

Sabre TN
Krakow 08/2014 – 12/2014

Graphic softwares

Cnos Fap centro Salesiano
Bologna

EXPERIENCE

TRAINING SPECIALIST – POLIGLOTA

Krakow, Poland — 01/08/2017-

Achievements

- Prepare courses tailored for students who hold managerial roles within companies operating in the Italian market.
- Prepare and offer business Italian lessons, conversations, preparation for work in the Italian market with particular attention to effective communication techniques in the commercial field.

SYSTEM SUPPORT - SABRE

Krakow, Poland — 01/08/2014 - 31/07/2017

Achievements

- Responding to complex (pricing, shopping, ticketing) customer (Carlson Wagonlit, AMEX, BCD, Expedia) inquiries regarding company products.
- Analyzing problems using diagnostic tools to identify area(s) and recommend proper action.
- Cross Team collaborations with other internal departments: achievements improved accuracy of technical translation, design of graphical layout for Talk N Roll - Sabre Krakow Conference 2017.

TEACHER – ZSPS

Krakow, Poland — 01/11/2010 - 31/08/2012

Achievements

- Organize and deliver classroom lectures.
- Evaluate students' class work and assignments.
- Record and maintain accurate student attendance records and grades.
- Create a vibrant teaching atmosphere, incorporate art and music routinely in the coursework materials.

TRAINING SPECIALIST – PROFI-LINGUA

Krakow, Poland — 01/10/2007 - 30/06/2011

Achievements

- Use a variety of visual aids, textbooks and creative projects to gain student involvement.
- TELC (The European Language Certificates) trainer.
- Grade tests and conducting progress reports.
- Prepare and deliver lessons to a range of classes and age groups; adjust the content of the lessons to course objectives (italian business, conversations, language certification).

JUNIOR PROJECT MANAGER – KOI GRAPHIC DESIGN & MULTIMEDIA

M. di Gioiosa, Italy — 20/09/2000-15/10/2007

Achievements

- 5-year project co-financed by the European Union, realization of the business plan and marketing research.
- Owner, project manager and main designer for the studio.
- Effective management of the large scale advertising projects.
- Work closely with clients on concepts and business direction to deliver the right type of creative service and develop client relationships.
- Train the new hired DTP operators.

EDUCATION

POSTGRADUATE STUDIES

Krakow, Poland — 2017-

Wyższa Szkoła Europejska - Józef Tischner

Project management

BACHELOR'S DEGREE (II)

Krakow, Poland — 2011 – 24/09/2013

Jagellonian University

MISH - Interfaculty individual studies in the humanities

BACHELOR'S DEGREE (I)

Rome, Italy — 1995-28/02/1998

Accademia di belle arti

Graphic Design for the Publishing Industry